



**LionHeart**

Supporting RICS professionals and their families



**Juliet Smithson**  
**Head of Operations**



## What we do:

We offer personal, flexible support for all RICS professionals and their families to help them overcome life's unexpected challenges.





## 2020 – 2021

- 27% more legal advice
- 57% more back to work support
- 100% increase in requests for counselling
- 200% increase in webinar delivery
- 400% increase in our audience





# 2021 – 2022

- 107% more legal advice
- 60% increase in requests for counselling
- 60% increase in calls about mental health
- 2000% increase in support to APC candidates

# Acts of Support

10,000



# New Services



Coaching



New counselling specialisms



Youth counselling



Support for APC candidates



Support for students and apprentices



Enhanced global access to services



# Moving Forward





## Case story

### Spencer



- Serious accident
- Brain injury



## Services Provided by LionHeart



One Hour consultation with LionHeart £35



Emergency Grant £1000



Ongoing Grant £16800



Back to work consultancy £1000



Counselling for Spencer and his wife £1600



Total £20k+



## Case story

### Deborah



- Lack of self-confidence
- Social Anxiety



# Services Provided **by LionHeart**



One Hour consultation with LionHeart £35



10 Counselling Sessions £600



**Total £635**



## Support Us

If you have already donated with your subs: ***Thank you!***

♥ If you haven't donated, we ask for £25 annually

♥ You can donate online: [www.lionheart.org.uk/support-us](http://www.lionheart.org.uk/support-us)

♥ You can leave us a 1% legacy: [www.lionheart.org.uk/remember-us-in-your-will](http://www.lionheart.org.uk/remember-us-in-your-will)



## How to get in touch



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