



AWARD FOR EXCELLENCE IN PROPERTY MANAGEMENT

22nd May 2020

Dear Colleague,

ACES AWARD FOR EXCELLENCE IN PROPERTY MANAGEMENT 2020

I hope that you and your families are well. I don't think any of us would have thought that 2020 would have been such a challenging year, but it has been one where the competencies and abilities of asset managers have really come to the fore.

With this in mind, I am writing to you to launch the ACES Award for Excellence competition. This feels particularly relevant in light of all the fantastic work the public sector has been doing during this crisis.

This is a prestigious Award and past recipients have been rightly proud and honoured to have their achievements recognised and promoted by the Association. This year I am lucky enough to be on the judging panel with the help of Chris Rhodes and Neil Webster

We all strive to provide excellent asset management supported by our professional staff and to use property to further the aims of our respective authorities.

This is an opportunity for exemplary work to be recognised, whether by yourself, an individual within your office a team or indeed a team across organisations. We would also encourage applications that show partnership working, particularly with health or the voluntary sector.

The Award is also open to ACES members themselves, in order not to penalise the smaller one-person authority. In the case of single member authorities you will need to approach an ACES colleague to complete the nomination form on your behalf.

The deadline for receipt of entries is 28th August 2020 – they should be emailed directly to me at simon.hughes@norfolk.gov.uk

Making a nomination is easy. There are some pointers below and the form is attached. The more applications I receive the better as in addition to being involved in the judging process one of my

first duties as President will be to present the ACES Award for Excellence to the winner at the Annual Meeting Lunch. Given the current situation we will confirm the details closer to the time.

All the shortlisted entries will receive an expenses paid invitation to the Annual Meeting and Lunch when the winner will be announced.

The winner will further be invited to present their entry to the ACES National Conference in Autumn 2021.

Yours sincerely,

Simon Hughes

Senior Vice President

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The Application Process!

Aim

The aims of the Award are:

1. To recognise success and to highlight innovation or good practice by public sector Asset Managers.
2. To publicise ACES and the role of Asset Managers in local government and the wider public sector.
3. To help learn from one another, especially in delivering in challenging circumstances.

Covid 19

The Panel recognises that Covid 19 has fundamentally changed the work programme of ACES members, as well as the objectives of the organisations they represent. However it has also shown the importance of asset managers, to help support and deliver the critical foundations that have helped in our response to the Covid Crisis.

We are aware that colleagues have worked to deliver a number of projects, often across organisations (including health and the voluntary sector) and we would particularly encourage applications that demonstrate the response to Covid 19.

Equally the panel recognise that Covid 19 has caused delays and issues within the wider property and construction industry. As such we are happy to accept applications for projects that have not completed or have been delayed because of Covid 19.

Who can apply!

- The Award is open to all full and part time Asset Managers employed by an organisation represented by an ACES member. An ACES member can nominate a colleague from another ACES represented organisation.
- We would invite submissions from all levels of an organisation, the focus is on excellence – not on how big a project or piece of work is! The more we can see an individual or team innovate or go beyond their role – the better it is likely to score!
- Both individual and team entries are acceptable.
- We would also encourage applications that show partnership working, particularly with health or the voluntary sector. You do not need to be the ‘lead partner’.

What do we need to see?

As with all applications the more you can tell us about:

1. What was the issue / problem?
2. What was done? In particular what was your (or the teams) contribution?
3. What was the outcome!

If you do not tell us what happened ... we cannot score it!

There is a word limit in the main application form, but you should consider attaching any relevant supporting information to your application – brochures, CGIs, photos, or consultation event leaflets have previously helped us bring applications to life!

If information is commercially confidential, please mark it as such.

Process for awarding

The deadline for receipt of entries is 28th August 2020 – they should be emailed directly to simon.hughes@norfolk.gov.uk

- The award will be made at the Annual General Meeting
- The shortlisted entries will be invited to attend the AGM, expenses paid.
- The winner will be presented with an Award and a framed certificate signed by the President.
- A press release will be made.
- The winner will be asked to give a presentation of the work at the 2021 ACES Presidential Conference.

Criteria

- The successful achievement of a job well done,
- Enabling the organisation to achieve one of its key objectives and
- Demonstrating some or all of the following qualities:
 - ***Initiative***
 - ***Innovation and imagination***
 - ***Professional skill***
 - ***Value for money and Best value***
 - ***Delivery against the odds***
 - ***Improving service delivery***
 - ***Effective asset management***
 - ***Enhancements to customer service***
 - ***Giving Social/ Community Value***

Good luck!
